

SYNDICATE BANK PENSIONERS & RETIREES ASSOCIATION (REGD.)

(Affiliated to AIBPARC, a wing of AIBOC)

CENTRAL OFFICE

203, Glendale Residency, King Koti Road, Abids, Hyderabad – 500001

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General Secretary: 09440528806; Secretary: 09885661991



(PLEASE CIRCULATE TO ALL MEMBERS/ RETIREES)

Cir.No. 31/2016

Date: 20.12.2016

Dear Comrades,

IBA MEDICLAIM GROUP INSURANCE POLICY

We have been informing our members on various issues involved in the IBA Mediclaim Group Insurance policy from time to time. We have communicated about the procedure to be followed and the forms to be used for submitting bills in respect of hospitalization expenses as well as domiciliary treatment expenses. All the details are available on the website of the bank under the Ex-employees column. Most of the queries received by us from the members have been referred to HO: SWD and been answered. We hope all the disputes that arose at the time of renewal particularly the requests for inclusion in domiciliary category, refund of wrong debits and deduction of premium from unwilling members have been solved by now. Bank has come out with guidelines for downloading E-cards and uploading the retirees data vide Cir 40/ CYC dated 19.12.2016. We observe that most of our members may find it difficult to understand the procedure and to make use of the facility. It is therefore advisable for us to help them out in this regard by involving all our Zonal Committees, particularly the Regional Secretaries who are nearer to ROs having participated in quarterly Customers Service Committees. We therefore request our functionaries to ponder over the matter and extend maximum possible assistance to the members for effective administration of the scheme and to ensure benefit to them as envisaged under the scheme. We are also trying to identify some of our members residing in Bengaluru who are willing to spare some time to cultivate rapport with Vidal Health TPA office in Bengaluru for regular redressal of grievances in respect of the claims lodged. We shall keep you informed further in the matter. We have appended herewith copies of Bank Cir 36/CYC dated 11.11.2016 and 40/CYC dated 19.12.2016 containing details of eligible claims, procedure, forms, policy number etc. for ready reference. Difficulties if any faced by our members may be brought to our notice to be taken with HO: SWD appropriately.

With greetings

Yours comradely,

C Gangadhar Yadav
GENERAL SECRETARY

SBPRA - ZINDABAD
AIBPARC - ZINDABAD
CBPRO - ZINDABAD